

Esplanade Gardens Access Statement.

Introduction.

The Esplanade Gardens, 24, Esplanade Gardens, is a beautiful Victorian property built in 1874 and located in a quiet residential area. We aim to cater for the needs of all our guests, however due to the nature of the property some features may make it difficult for those with limited mobility.

We are located just off the A165 Filey Road, and 200 yards from the cliff lift. With steps up to the main entrance and between floors, leading to bedrooms on three levels. This makes access unsuitable for wheelchair users.

We are a totally non smoking establishment.

Pre-Arrival.

The Esplanade Gardens is situated just off the A165 Filey Road on a residential road with easy access by car.

The nearest bus stop is at West Street approx 100 yards away.

The nearest shops are approx 200 yards away on Ramshill Road.

Scarborough Railway Station is approx 3/4 mile away. Plenty of Taxis are available just outside the Station main entrance and for your return journey we are happy to pre-book a taxi for you. Walking from the Station normally takes 20-25 minutes.

Breakfast menus can be provided in large print on request, however we regret that we don't have the facilities to print documents in braille.

We have a comprehensive website:

www.esplanadegardensscarborough.co.uk

Our website provides you with a comprehensive look at Esplanade Gardens by showing you a short film about the facilities that we have to offer including a look at the bedrooms and public areas.

We also have photos on the website showing you a similar picture.

The Esplanade Gardens can be contacted by telephone (01723) 360728 or by Email at dekquy@aol.com

We regret that we are unable to accommodate pets.

Arrival & Car Parking Facilities.

To ensure that your accommodation is ready we ask that guests do not normally arrive before 1pm. Earlier arrival may, however, be possible by prior arrangement.

Parking is on street parking just outside the guest house. Free parking permits are supplied on arrival and are valid for the duration of your stay.

We always offer you assistance with your luggage.

Main Entrance & Reception Area.

There are 5 steps up to the front door and lobby area. Please ring the bell on arrival which is situated to the right of the front door. The front door should be open but the inside door will be locked for security reasons.

Guests are always escorted to their rooms and all the facilities ie where the dining room is situated, time of breakfast etc will be explained to you.

Public Area's.

The front entrance leads into the hall.

The hall has 2 doors leading off it. The first door is for the Lounge/bar area and the second door is our private lounge.

Room 1 is situated on the ground floor and is accessed down 2 steps.

The Dining room is accessed off the main hallway down 2 steps then you turn to go down a further 13 steps.

The Esplanade Gardens has one main staircase that accesses all the rooms. There are 13 steps up to Room 2. Then there are a further 6 steps up to the first floor and Rooms 3,4,and 5. Then there are 12 steps, then you turn and go up a further 7 steps to the second floor and Rooms 6,7,and 8. Then there are a further 15 steps up to the third floor and Rooms 9 and 10. Our Staircase has a handrail on the left.

All areas are fully carpeted apart from the Dining room which has a wooden floor.

All rooms have gas central heating.

Lounge/bar.

The Lounge/bar area is open to guests, friends and family between 12pm and 12.30am Mon-Sat. and 12pm-12am Sunday.

We are fully licensed and we serve a wide range of drinks and bar snacks in this lovely relaxing area.

Seating is a mixture of soft relaxing leather Sofa's, bar stools, bar tables and chairs.

Dining Room.

The dining room is tastefully decorated and has a wooden floor throughout.

Each room is allocated its own table in the dining room.

A table service is offered.

Vegetarian, Gluten free and most diets catered for by prior arrangement.

Breakfast is served between 8am and 9am.

Guest Bedrooms.

We have 10 rooms set on 3 floors, all are fully carpeted and have gas central heating.

8 of the rooms are fully en-suite. The 2 single rooms have a shower and hand basin in the room with their own locked toilet just outside the room.

All rooms have hot drink making facilities with coffee,tea and biscuits in all rooms.

There are TV'S and alarm clocks in all rooms.

We also provide hairdryers,irons and ironing boards on request.

We provide cotton bedding.

All pillows are synthetic or feather(please let us know if you have any allergies).

Hand towels and bath sheets are provided in all rooms.

We provide liquid soap and shower gel in all rooms.

There is additional seating in each room.

All bedrooms are decorated to a high standard.

Additional Information.

A new fire alarm has just been installed and is fully operational with smoke alarms and sounders in all bedrooms, public rooms and hallways. The fire alarm is checked weekly.

Fire extinguishers are distributed around the guest house and they are clearly marked. These appliances are checked annually.

In the event of a fire the "fire alarm" will sound and in the event of loss of power emergency lighting will come on. Please advise us if you have a hearing impairment which may prevent you from hearing the alarm.

Please take the time to read the Fire Safety Instructions on the back of your room door.

Meeting point is at the front of the guest house.

First aid kit is available.

We do not allow "takeaway foods" in any of the rooms.

We will be happy to keep medication refrigerated for you.

We are 100% a non smoking establishment.

Contact Information.

Address: 24, Esplanade Gardens, Scarborough, YO11 2AP.

Telephone: (01723) 360728. When we are away from the guest house your call will be re-directed to our mobile at no extra cost to you.

Mobile No: 07985629955

If we do not answer please leave a message on the answer phone and we will return your call asap.

E-Mail address: dekquy@aol.com

Website: www.esplanadegardensscarborough.co.uk

We are open all the year round although we close for Christmas.

Future Plans for The Esplanade Gardens.

We are planning to purchase new LCD digital televisions before the digital switchover.

We are planning to decorate "again" at the end of this season.

We welcome your feedback and comments as always. If you have any comments then contact us on (01723)360728. or Email us at dekquy@aol.com.

Updated 27/02/2009

Derek & Jenny Quy.